



## General Cleaning

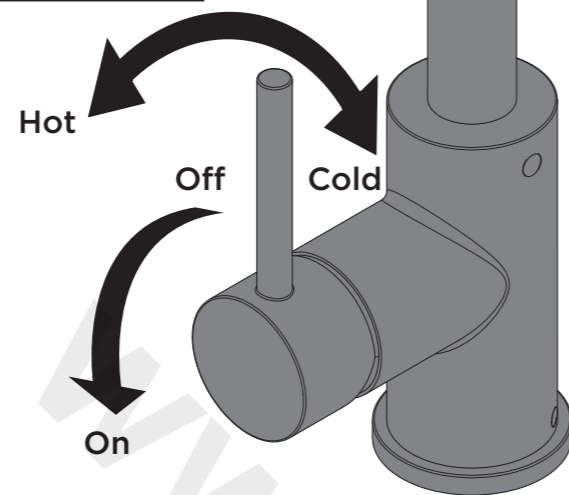
Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

## Operation



## Maintenance - Cleaning/Replacing Cartridge

**1** **IMPORTANT** Isolate the water supply before starting!

Remove cap and grub screw. Remove handle.

**2** Remove shroud and retaining nut. Remove cartridge.

**3** Place cartridge in a suitable solution and soak until fully de-scaled.

**4** Replace cartridge, retaining nut and shroud.

**5** Replace the handle.

**6** Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

## Alternative Installation for Surfaces Out of Tolerance/Extra Stability

**1** Turn the hexagonal key anti-clockwise to remove the back nut from the EasyFit Base.

**2** Feed the base through the sink hole from the top.

**3** Feed the Reinforcing Plate (if required) and Back nut up to the underside of the sink.

**4** Turn the hexagonal key clockwise to secure the EasyFit Base.

**5** Proceed to Step 4 of the Installation Steps.

**REMEMBER** Make sure the base is centralised when viewed from the front of the tap.

**Love Your Chrome**

Bristan offers an effective chrome-friendly cleaning kit for use with your taps and showers. Scan the QR Code or search for 'CLEAN KIT01' on [www.bristan.com](http://www.bristan.com).

## Troubleshooting

Symptom	Cause(s)	Remedy
<b>No flow or low flow rate</b>	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
<b>Water dripping from taps</b>	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
<b>Taps do not turn on</b>	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section or visit <a href="http://www.youtube.com/BristanTV">www.youtube.com/BristanTV</a> to watch the procedure.
	Closed isolation valve.	Open isolation valve.
<b>Wobbly Tap</b>	Mains water supply turned off.	Turn on mains water supply.
	Grub screws are not tight enough at the base	Ensure the grub screws are fully tightened against the base
	Extra security may be required depending on the surface the tap is fitted on to.	Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.

## Maintenance - Cleaning/Replacing Outlet

**1** Remove using the key provided or a coin if not available.

**IMPORTANT** Isolate the water supply before starting!

**2** Clean and replace as necessary. Secure the anti-splash.

**3** Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit [www.bristan.com/register](http://www.bristan.com/register).

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

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